MITEL

Live Business Gateway

Telephony enabling Microsoft Office Live Communications Server 2005 and Microsoft Office Communicator 2005 through the Mitel 3300 Integrated Communications Platform (ICP)

The Mitel® Live Business Gateway allows the Live Communications Server 2005 to communicate with a Mitel 3300 Integrated Communications Platform (ICP). The Live Business Gateway enables a user to place calls from the Office Communicator 2005 via a Mitel IP desk phone. It also provides Communicator 2005 and Microsoft® Office Suite with information about the status of enterprise users. The combination of Microsoft Office, Live Communications Server and the Mitel Live Business Gateway enhances information worker productivity and greatly improves business process efficiencies by combining collaboration tools with telephony.

Voice Integration

The Live Business Gateway provides voice integration between the 3300 ICP and Live Communications Server 2005. Communicator 2005 users are able to call via a Mitel IP desk phone to any other internal or external telephone number.

Presence and Availability

Communicator 2005 users are able to get a visual indication on the status of other users on the network, including a user's telephone status. If a colleague or team member is busy on a call, the contact can be "tagged" so that when the user becomes free, a pop up notification is provided to alert that this contact is now available.

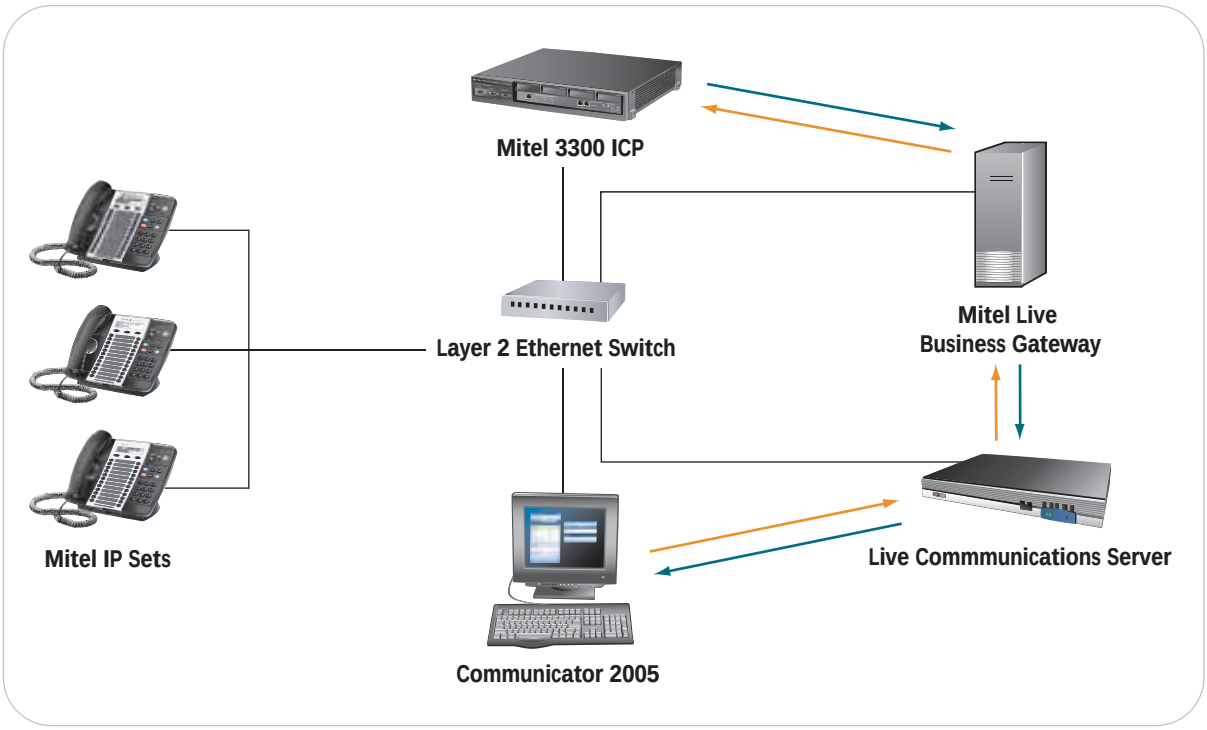
Ad-Hoc Multi-Party Conferencing

A Communicator 2005 user now has the ability to set up an ad-hoc eight-party audio conference call. This is achieved by using the internal audio conference bridge within the 3300 ICP. Participants can simply be added to the call straight from the Communicator 2005 window.

Integration with Microsoft Outlook and Office Suite

Incoming calls to the Communicator 2005 user that are not answered will be flagged as a missed call in the user's Microsoft Outlook inbox. A user's telephony presence can be seen from within Microsoft Outlook or the Microsoft Office suite. Calls can be established directly from within these applications, through the click of a mouse.

Mitel Live Business Gateway Call Flow Diagram



Hardware (Server)

Item	Requirement
CPU	1 GHz processor (minimum)
RAM	512 Mb (minimum)
Hard Drive	10 GB (minimum)
Operating System	Microsoft Windows 2003 server edition (see note 1) Microsoft Windows 2000 server edition (service pack 4)
Desk Phone	Compatible Mitel phone and associated license (note 2)

Note 1. Single processor configuration only. See the Live Business Gateway Engineering guidelines for more information.

Note 2. For a list of compatible phones, see the Live Business Gateway Engineering guidelines for more information.

Software

Live Business Gateway software	Release 1.1

General

Max. number of users per server	1000
Max. number of 3300 ICPs connected to a single server	1
Supported languages	English only for Release 1.1
Minimum 3300 ICP software	Release 6.1and above
Minimum SX-200 ICP software	Not supported

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GD 10429 PN 51010028RA-EN