

# 3100 | Integrated Communications Platform (ICP)

## Components Overview

### Controller



One per system required

The base unit of the 3100 ICP includes the following components:

- Telephone System: 4 lines, 2 ports for analog phones or fax, 8 10/100 Mbps Ethernet ports for IP phones or other IP devices like printers, voice mail and auto-attendant
- Computer Network: layer 2 powered switch, IP router and two 56K dial-up modems
- Gateway to the Internet: 1 data port for connection to a DSL or cable connection

### Option Modules



Optional, based on customer need

Add these modules into the Controller as per your needs:

- 4-line analog module to bring analog line capacity up to 8 lines (max 1 module)
- 4-port analog module to support additional analog (POTS) phones, faxes and other ancillary gear (max 2 modules)
- 4-port analog services card (ASC) to support a door opening system, loudspeaker paging system and an off-site premise port. The card can also be used to create an additional power fail transfer line (max 1 card)

### Expansion Unit



Optional, based on customer need

Use this Expansion Unit to add more IP phones or other IP devices. The Expansion Unit connects to the Controller using a special uplink cable supplied with the unit.

- 8-port Expansion Unit
- 16-port Expansion Unit (as shown)

### IP Peripherals



it's about **YOU**

# Why Invest in this Mitel Networks 3100 ICP Office in a Box Solution?



## Improve your company's professional image

- Enterprise-grade capabilities such as built-in voice mail and auto attendant tell customers your business is established and forward-thinking

## Be more customer-responsive

- Voice mail allows employees to screen and prioritize calls more effectively
- See voicemails on your phone
- Make it easy for customers to reach you anytime, anywhere
- All employees have Internet access to respond to customer e-mail, find solutions for customers, research competitors
- Access customer records from any PC



## Save money on staffing

- Built-in messaging capabilities allow receptionist and/or administrative staff to focus on higher-value activities
- No need for additional personnel to manage the system

- No need to call installer/dealer to add or move phones
- No need for dedicated fax line
- All-in-one solution – less costly than buying the pieces separately

## Reduced operating costs

- Single voice and data network
- Single wire to the desk
- Share network resources and Internet access

## Preserve your investment

- Works with your existing equipment and provides a foundation for future expansion and capabilities



## Flexible

- Work your way, in the office, from home or on the road

## Save time

- Dial directly from Outlook, ACT, Palm Pilot
- High speed network and shared Internet connection let employees communicate, share knowledge and access information faster

## Easy to use

- Easily program your phone on your web browser – including call forwarding, voice mail options, frequently dialed numbers
- Plug-and-play simplicity – add users yourself and move phones without reprogramming

## Collaborate

- Use peer-to-peer networking to share files between PCs
- Three-way conference calling

# Increase Profits

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