

6510 | Unified Messaging



Mitel Networks™ 6510 Unified Messaging is an extension to the Mitel Networks Unified Communications family that allows an organization to deploy a single solution to meet the needs of a mixed user environment. (This includes voice mail-only users, deskbound integrated messaging users, and mobile unified messaging users.) A unique solution, it can add unified messaging functionality to an existing infrastructure – even one with a number of e-mail environments and a variety of PBXs. Flexible system deployment options mean you can decide how it integrates and interacts with your messaging environment.

Message and Mailbox Management from Any Device, Any Time

6510 Unified Messaging lets users access and manage e-mail, voice mail, and fax mail via touch-tone phone, e-mail client and web interface.

Users can also administer their own services and preferences through an intuitive browser-based interface or telephone user interface.

Simplified Administration and Management

With 6510 Unified Messaging, there's only one point of system administration for voice mail, integrated and unified messaging.

User administration is handled via Active Directory or other LDAP directory services. 6510 Unified Messaging administration is performed on a Microsoft Management Console.



it's about **YOU**

Feature	Benefit
Auto Attendant	Present a professional image to callers during off-hours, when call volumes are high, or when a receptionist is away with multi-lingual, time of day/day of week greetings, holiday greetings, intelligent routing, off-site transfers, user definable business hours, company directory, multi-tenanting, fax-on-demand, and auto-fax-detect.
Information, Q&A Mailboxes, Fax-on-Demand	Callers can provide or collect information through menu-driven information mailboxes, Q&A mailboxes or fax-on-demand.
Full Featured Voice Mail	Users have access to multi-lingual, group or department mailboxes, message notification schedules, message light notification, call screening, personal operators, unlimited folders for archiving, and distribution lists.
Integrated Messaging	Increase productivity while containing costs by providing users with a unified view of all message types within an e-mail client. Access e-mails over the phone with optional text-to-speech.
Unified Messaging	A unified view of all message types and a single point of message management allows mobile users to be more responsive and productive. Includes support for Microsoft Exchange 5.5/2000, Lotus Notes 5.0.8, GroupWise 6.0. Includes full phone, web, wireless and e-mail access and synchronized management for all messages. (Base software includes fifty licenses.)
Text-to-Speech E-mail Reading	Increase efficiency by allowing users to listen to e-mails using advanced synthesized voice over any telephone.
Desk-top Client Applications	Users can improve productivity with call manager, corporate instant messaging, visual mailbox management and desktop messaging.
Integrated Fax Mail	Users gain access to all incoming faxes from their voice mailbox and e-mail client. Customers, suppliers and contacts can send private and confidential faxes directly to a user's mailbox rather than a generic fax machine. Users can access faxes remotely over the phone or have them routed to a local fax machine.
Telephony Networking	Remove networking limitations with AMIS/VPIM-compliant networking that allows connectivity to other voice systems inside or outside the company. Instantly respond to messages from voice mail anywhere on your network.
Flexible Deployment Options	Save costs by deploying one solution to meet the needs of a diverse user environment, in a mixed e-mail environment, with integration to most major PBXs.
TUI Emulation	Emulate multiple TUI interfaces to lessen end-user-training requirements.

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