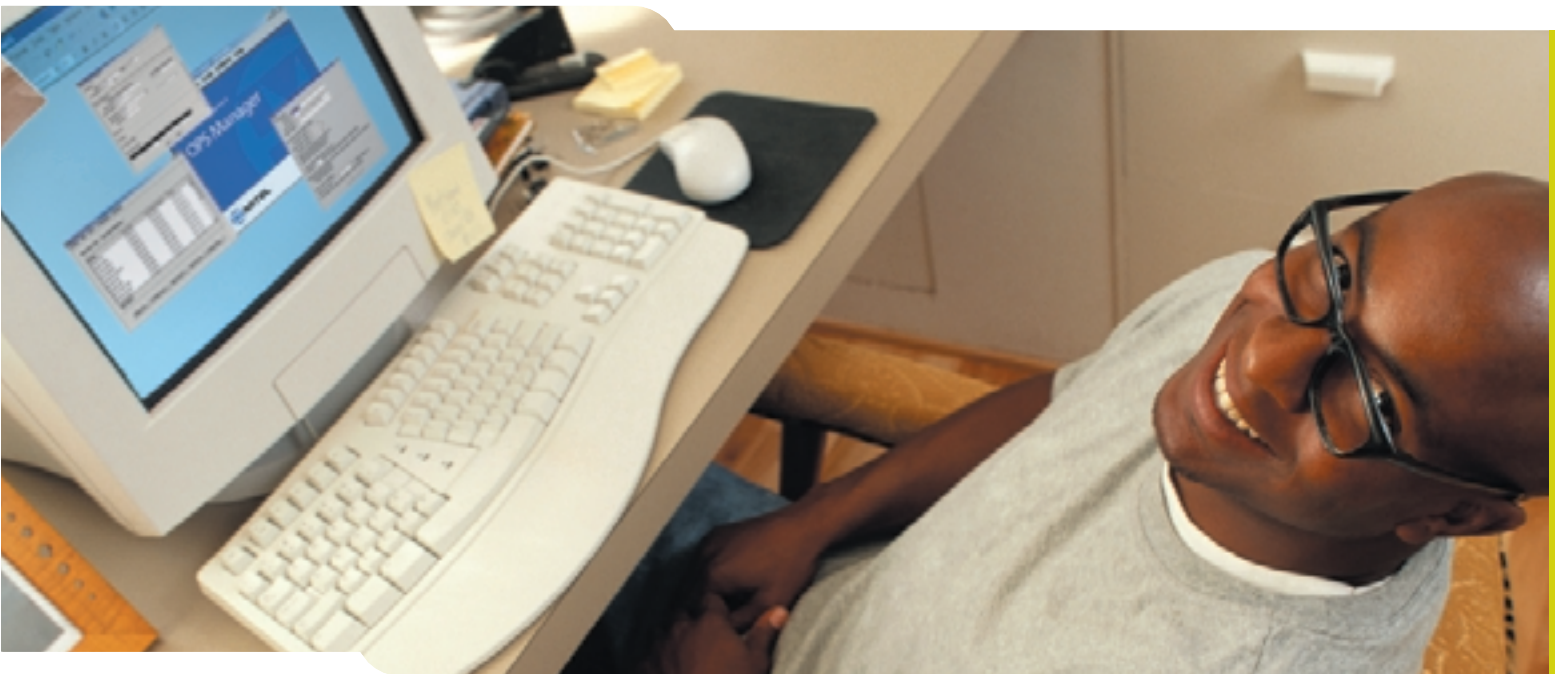


MITEL NETWORKS

OPS Manager



Simplify Your System and Network Management

As an enterprise network manager, any increase in efficiency and reduction in operating overhead frees your time for what's important: maximizing communications resources and effectively managing your network strategy. Mitel Networks™ OPS Manager provides you with the outstanding network management capabilities you need to ensure maximum performance and return on your network investment.

Centralize Network Management

Working within the security of the Microsoft® Windows NT®/2000 domain, OPS Manager is always just a click away – no matter where you are located. With it, you and your staff can perform administration and maintenance from any workstation, centralizing, automating and controlling all aspects of day-to-day network management. OPS Manager propagates changes across all managed systems and elements and allows for the scheduling of recurring maintenance activities, including remote database backups.

Automate Day-to-day Tasks

OPS Manager offers comprehensive, open and standards-based management tools to maximize your Mitel Networks SX-2000® and Mitel Networks 3300 Integrated Communications Platform (ICP) systems, networks and Network Cluster Applications. The easy-to-use graphical user interface makes quick work of routine management and maintenance tasks, and simplifies moves, adds, changes, fault management, corporate-wide directory updates and more.



it's about **YOU**

Feature	Benefit	Description
Ethernet LAN Access	Manage and maintain systems and networks from anywhere on the corporate LAN or WAN	Supports IEEE 802.3, 10BaseT; up to eight simultaneous user sessions; RAS; Netscape Navigator and Communicator 4.04
VT-100 Cut-Through	Improve performance of enterprise network communications, facilitate control of network resources and reduce hardware/terminal requirements	Enables point-and-click access to all managed systems; automatic active control plane connect; ancillary device support (UPS, voice mail, non-Mitel Networks PBXs, etc.)
Remote System Upgrades & Database Backups	Reduce time and complexity of network upgrades through automation	Schedules daily, weekly, monthly or on-demand backups; retains current backup in the event of a failure; performs remote software upgrades to SX-2000/3300 ICP
Simplified Moves, Adds & Changes	Save time and maximize resources by automating routine maintenance, reducing human error and minimizing workplace disruption	Automates scheduling of moves, adds and changes at appropriate times using a graphical user interface and centralized administration
LDAP-based Directory Services	Increase speed and reduce errors with centralized Directory Services administration across PBX and voice mail systems	Provides single point of entry for administration activities; supports LDAP and Active Directory integration to Microsoft Exchange 5.5, Novell NDS (Netware® Directory Services™) and Lotus Notes/Domino
PBX Directory Management	Automate creation, organization, export, update and backup of directory information – up to 100,000 entries	Facilitates dial-by-name feature; supports data exports in ASCII file format with customizable delimiting characters; enables users to run custom scripts
Centralized Alarm Notification and Clearance	Rapidly and accurately diagnose and clear system alarm conditions for Mitel Networks and other equipment; schedule network audits	Uses audible and visual notification and alphanumeric pager services; graphical user interface provides continuous view of network alarm status; enables remote fault investigation and fault clearance
Time-of-Day Synchronization	Increase productivity and accuracy of network and resources	Maintains accuracy of time-sensitive functions such as call accounting and billing; enables scheduled synchronization updates; supports multiple time zones

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