

MITEL

NuPoint Campus

COMMUNICATIONS SOLUTIONS FOR HIGHER EDUCATION

Institutes of higher education are operating in a dynamic environment, faced with increasingly tight budgets, shrinking sources of funds, and increased pressures to do more with less. In order to stay competitive during this critical period of transformation, universities and colleges must seek methods to reduce costs and increase productivity, while still offering innovative educational programs. These higher education organizations need a business-like approach for enhancing productivity that emphasizes both cost-effectiveness and strengthening ties between all segments of the educational economy—faculty, students and community—in order to achieve long-term gains.

THE NUPPOINT MESSENGER™ SERVER — DRIVING PRODUCTIVITY IN COMMUNICATIONS

The NuPoint Messenger (NPM) server is a highly reliable communications server designed to help your growing organization address today's challenges and prepare for tomorrow's opportunities with a wide range of voice and fax solutions.

Based on industry standards and compatible with virtually all PBX systems, the NPM server provides integrated voice mail and fax messaging, letting students, faculty and staff exchange and access information in either voice or fax format, 24 hours a day, seven days a week.

The familiar telephone user interface is based on a single-letter mnemonic such as "P" for Play, "D" for Delete, or "A" for Answer, making it easy for users to learn and remember. This ease of use, combined with straightforward instructional materials, translates into quicker adoption by all users and simplifies the technology "sell" to these groups. Revenue can be generated from student voice mail and fax messaging services.

Flexible, feature-rich applications can be customized to meet your organization's unique needs. The NPM server's modular design lets you select the applications you need today then expand your system cost-effectively as your goals and requirements change.

NUPPOINT CAMPUS

Additional Application Ideas

WHAT'S UP?

Provides students and community organizations with easy access to current information concerning campus activities around the clock from any touch-tone phone.

- List concerts, movies, sporting events, and lectures.
- Increase revenue by maximizing attendance and involvement of students at events on the campus.
- Increase ease of communication by allowing up to the moment changes so participants can be updated in the latest activities.

ASSIGNMENT LINE

Provides easy access to homework assignments.

- Professors can provide information on class syllabuses, schedules and group projects.
- Real-time updating allows for last minute changes to schedules, assignments and team project postings.
- Improve attendance and utilization of classes.
- Increase the overall communication between the staff, faculty and students.

CAMPUS CONNECTION

Provides two-way voice and fax messaging for students, professors, campus staff, distance learning students and community organizations 24 hours a day, 7 days a week.

- Provides the same level voice and fax capabilities to faculty and students whether they are working/taking classes on campus or participating in distance learning.



MITEL NUPOINT CAMPUS

- Increase productivity by allowing students and faculty to manage school related activities, information, requirements, and questions with minimal time or in-person involvement.

CAMPUS WATCH

Offers a convenient way to locate security personnel to respond to problems or to provide after-dark safety escorts.

- Increase probability of getting a very rapid response to requests by offering cascade type escalation.
- If the escort or security guard is not available, the request can be sequentially escalated to virtually hundreds of back-up persons.
- Save money by offering security services without the need for answering service type involvement for dispatch.

GRADE CONNECTION

Provides students on-demand information about their grades.

- Save time for students and staff by offering the grade information in automated format.
- Cut down on clerical tasks and save money on postage services by allowing grades to be posted as opposed to mailed.

JOB SOURCE

Provides potential employees with access to job postings information 24 hours a day, 7 days a week.

- Increase visibility of available job postings campus wide, allowing the jobs to be filled more quickly.
- Save money on both production and distribution of hard copies.
- Cut down on frequently asked questions by automating the job postings.

ROOMMATE SOLUTION

Provides voice mailboxes to roommates sharing a telephone extension.

- Increase revenue for the University by providing a desirable, cost effective, and secure service to students.
- Ensure privacy by requiring separate private passcodes for each roommate in order to retrieve their messages.

SAFETY TEAM

Provides a rapid way to contact a team of emergency personnel in case of natural disasters or other threatening situations.

- Increase effectiveness and productivity of emergency personnel.
- Cut down response time for disasters.

SCHEDULE IT

Automates the process of scheduling appointments with guidance counselors, professors, administrative and healthcare staff.

- Cut down on routine but time consuming calls requesting appointments by automating the entire process.
- Allows students to make appointment requests at whatever time is most convenient, from wherever they are.

MAIN CONNECTION

Answers calls, plays messages, and routes callers—without receptionist or campus operator involvement.

- Offer 24-hour access to calendars, class schedules, directions, hours of operation, book lists for classes, alumni services, financial aid, dorm activities, or any other pertinent information.
- Increase productivity of staff by cutting down on frequent calls for information.
- Increase overall campus-wide communication.



www.mitel.com

1-800-648-3579

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design), NuPoint Messenger, Nupoint Voice, Nupoint Fax and Nupoint Agent are trademarks of Mitel Networks Corporation. All other products and services are the trademarks of their respective holders.

© Copyright 2001, Mitel Networks Corporation. All Rights Reserved. GD3654 Printed in Canada.

PN 51002262, Rev A