

LOVE calling customer service?

Picture this: You arrive at the office an hour before an important conference call. You pick up the phone to check messages, only to hear a shrill squealing sound in your ear. Is it your handset? Possibly it's the DSL filter. Wait – maybe the phone line has water in it. Could it be the carrier has an outage - or a routing problem? You start the adventure of calling the phone company – from your cellphone. Exactly twelve entries later, you hope you have reached the correct department. The lullaby hold-music on the line is not comforting you. When you finally reach someone, they are not in the department you need, so you are transferred. Only you weren't transferred, they accidentally disconnected the call. DataTel's Network Services department can make that call for you! Not only will we know the proper verbiage to describe the problem for you, we can schedule repairs, follow up, and even dispatch one of our technicians if needed. Our team of six network/connectivity specialists have a combined total of over 75 years in telecom. If you don't know all the acronyms in telecom (and don't want to), let DataTel's Network Services department take care of your business.



Brain Teaser! If April showers bring Mayflowers, what do Mayflowers bring?
Answer on the next page!

Brain Teaser Answer! Mayflowers bring Pilgrims!!

April Fools!



Taco Bell took out a full page ad in several newspapers in 1996 on April 1, saying that they had bought the Liberty Bell and intended to rename it the Taco Liberty Bell. The story was covered by a wide variety of news outlets before people realized it was a total hoax!

Clients and Friends



Bruneel Tire Factory has been an Idaho staple for nearly 50 years! After losing a coin toss to his then business partner in the mid-1960s, Frank Bruneel decided it was time to open his own business. Fast forward nearly five decades and Bruneel Tire Factory is still going strong! Bruneel Tire Factory has trusted DataTel for their communications needs for three of those decades. As the saying goes, "if it ain't broke, don't fix it". Craig Bruneel, Frank's oldest son and current owner, said DataTel has always had "good phone systems" and knows how to help his team use them effectively. He went on to say that DataTel's consistency and reliability sets them apart from the competition. Craig also appreciates the fact that DataTel stays on the cutting edge of technology while working to keep his costs down! Bruneel Tire Factory has a long-term commitment to Idaho communities and patrons which is summed up in one slogan: "We go the extra mile." DataTel plans on going that extra mile with them!



Spring is in the air!



April 2015